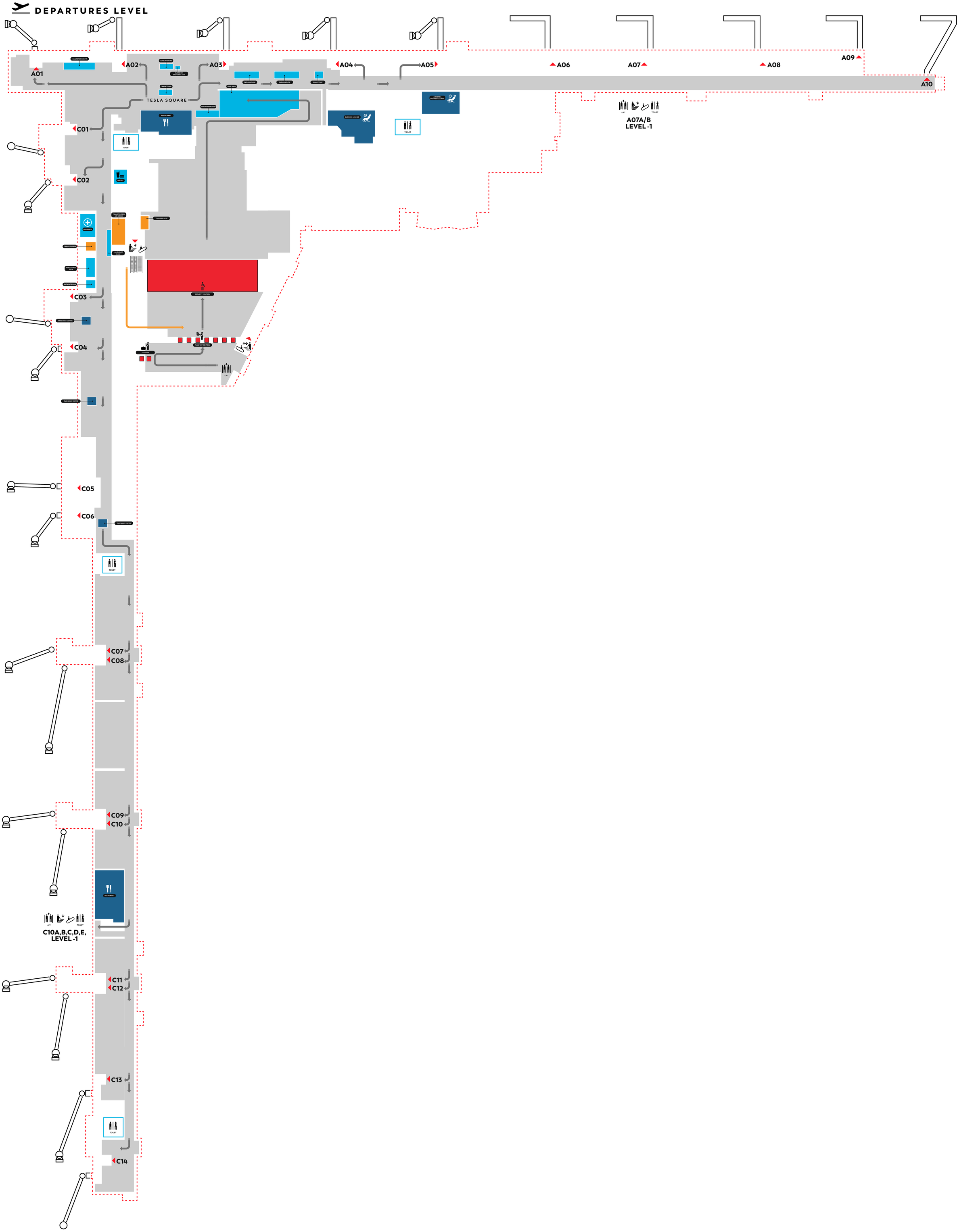DEPARTURES LEVEL