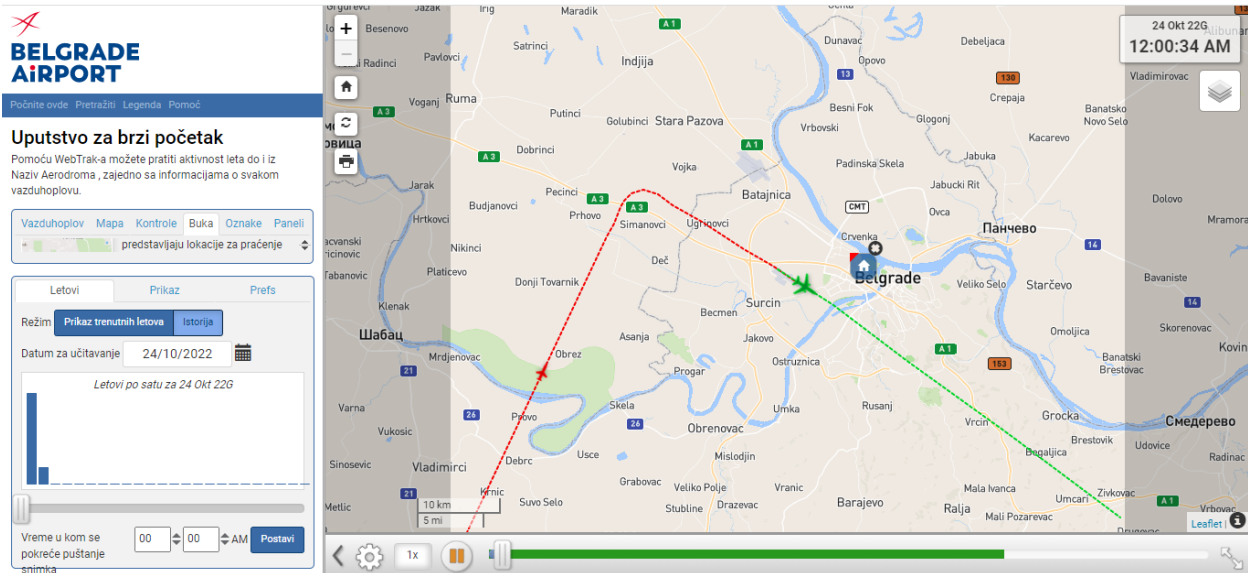


How to track and report an aircraft:

1. Choose the Point of Closest Approach (PCA)

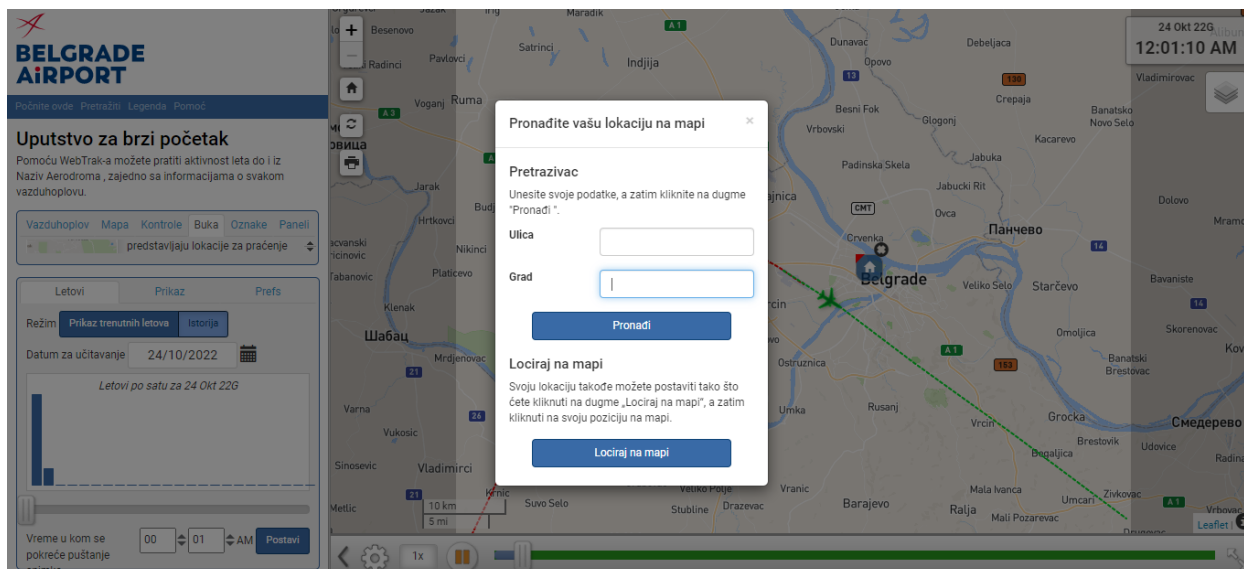


You can locate your address on the map to see more information about the aircraft you are interested in. This will allow you to:

- View the closest point the aircraft has reached in reference to your location/address
- View the distance from your address/location to the aircraft
- View flight altitude
- View the time the aircraft has passed over your location
- View the angle in reference to the ground

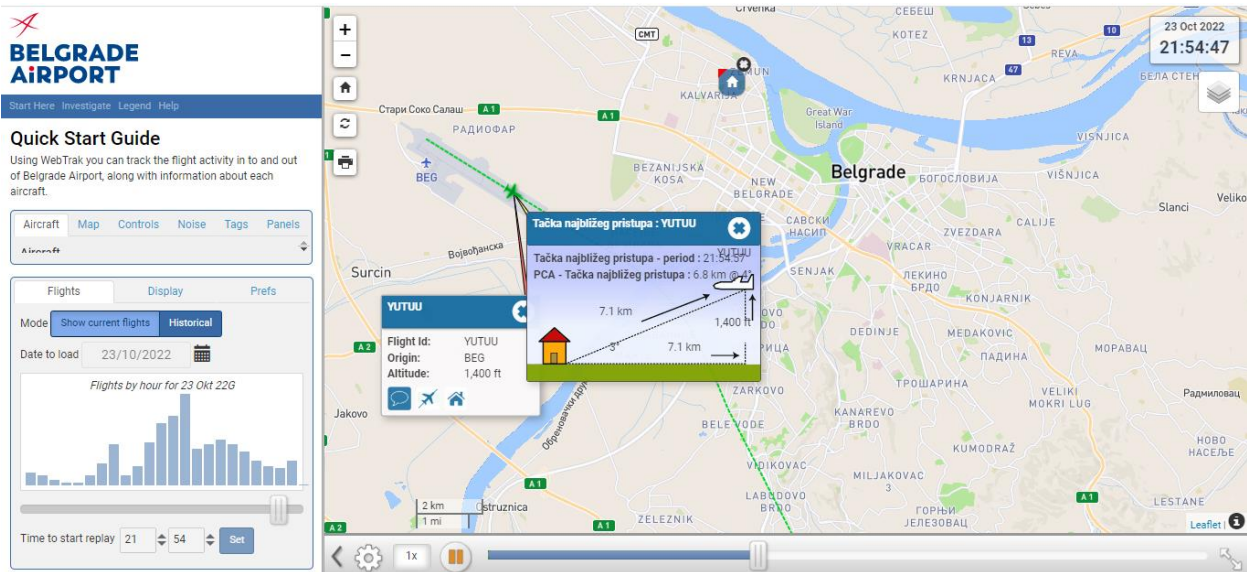
Notification: The aircraft displayed in green have departed / taken off from Belgrade airport, and the aircraft displayed in red are landing at Belgrade airport.

2. Locate yourself on the map



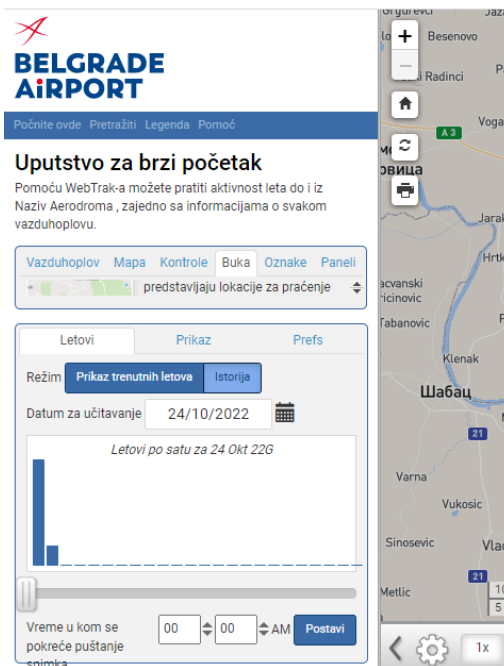
Click the "Home" icon and a new window will appear where you can enter your address or select "Locate on map". To locate an address on the map, simply click on the desired point on the map.

3. View data on Aircraft Location



Click on any aircraft, then on the icon "House" in the open window. A new window will open with information about the location of the aircraft in relation to your address. If one window overlaps another, simply use the cursor and drag it to one side.

4. Track real-time data or historical data

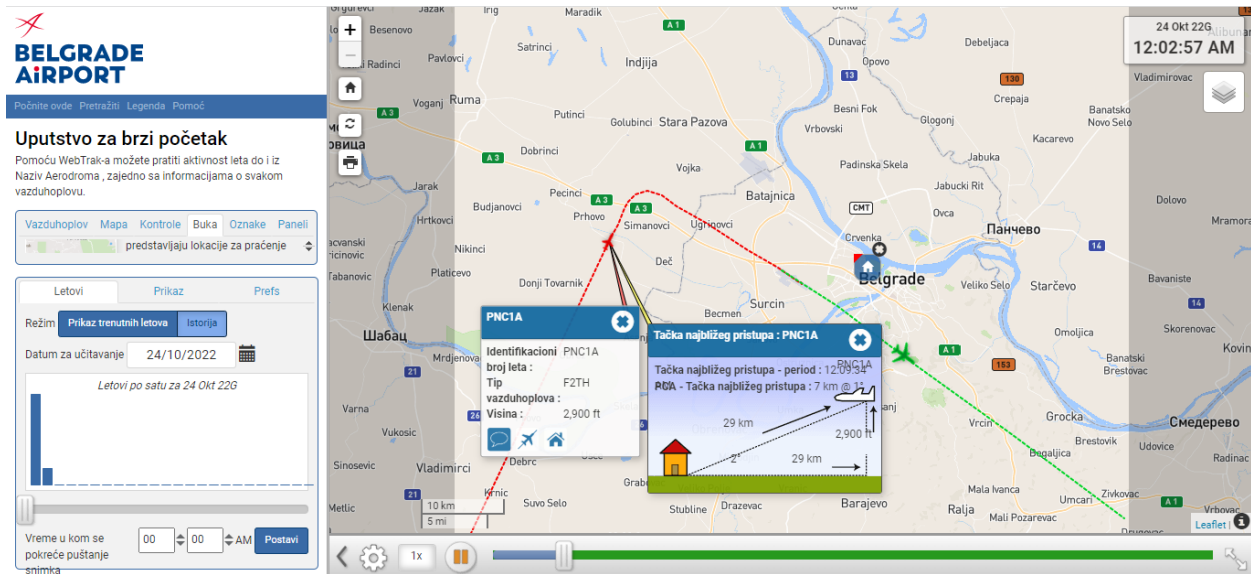


The bottom left window has three tabs: "FLIGHTS", "SCREEN" and "PREFS". Click on "FLIGHTS".

Then, you have two options available, Show current flights and History If you select History, the bar graph below becomes active, click on any date, then the set-up button and the data for selected date and time will be loaded onto the map. The data animation can be activated by using the *play, pause and scroll bar* commands.

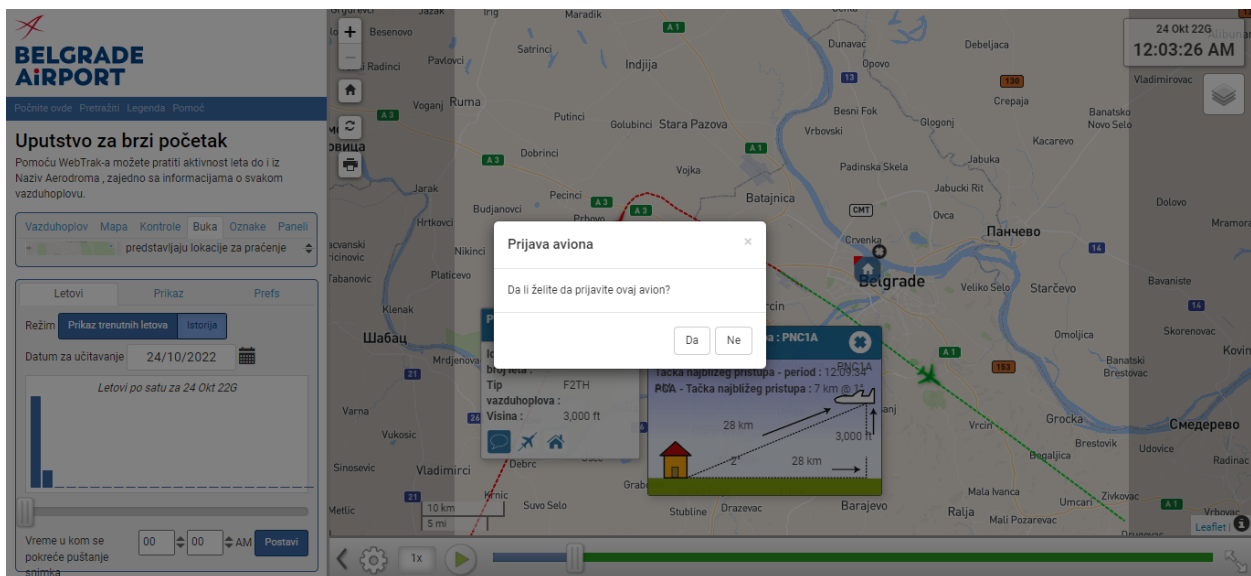
Notification: Current flights are displayed with minor delay, due to security reasons.

5. Report an aircraft



Click on the aircraft icon.

Click on the "Cloud" icon in the open window containing aircraft data - Report Aircraft.



Click Yes to report this aircraft or for all other suggestions/requests/complaints and use the form provided:

BELGRADE AIRPORT Log In

First name:

Last name:

Address:

City (required):

Contact (at least one required) (or we can contact you if required):

Home phone:

Work phone:

Mobile phone:

Email:

Would you like us to contact you? (required):

Disturbance date (required):

Disturbance time (required):

Information from WebTrak:

Flight Number: FDR1249 (don't want to include this information?) [Remove WebTrak information](#)

Aircraft type: --

Please give details:

Send a message? Don't send Text Message Email

Do you accept the privacy policy? (required):

Privacy Statement

This Privacy Statement applies to all personal information collected by Vinci Airports for the purposes specified below. The purpose of this statement is to let you know what to expect when Vinci Airports collects personal information via our website, telephone, e-mail, manual forms, or in person.

With this Privacy Statement, we want to provide transparency on how we treat personal data and the purposes for which we collect data.

This Privacy Statement applies to people that:

- Submit complaints about aircraft noise, or related issues.

This Privacy Statement does not apply to data processing by 3rd parties, such as airlines, handling agents, or retail tenants. Vinci Airports has no access to data processing by 3rd parties or to the data involved, unless otherwise stated, and cannot be held responsible for it.

For further information on how Vinci Airports treats personal data, see our group Privacy Statement.

The Vinci Airports privacy notice includes the following information:

The information we collect about you:

- The purposes for using this information.
- How long we keep this information.
- Your rights in relation to your information.
- Changes to our Privacy Policy.
- The information we collect about you.

We may collect information about you via this website, via telephone, e-mail, forms, or in person. We may will collect the following personal information from you:

- Name

When submitting suggestions/requests/complaints, enter personal data, first and last name, address and/or email address into the system. This will enable Belgrade Airport d.o.o. to communicate with you and process your request more efficiently. Submitted data will be handled in accordance with the applicable laws of the Republic of Serbia.

Feedback on your suggestions/requests/complaints regarding the aircraft noise issue will be delivered to you as soon as possible.

Notification: events with confirmed noise levels above the prescribed limit, after subjected to internal processing, will be submitted to the competent authorities.